



## Clarity 2015 Survey Results Summary

**96% of respondents stated that Clarity's products met or exceeded their expectations**



### Clarity Continues to Deliver High Quality Products and Service to Clients

Each year, Clarity Software Solutions conducts a survey to obtain client feedback regarding the products and services they provide. Their most recent survey revealed that in 2014, the company continued to meet or exceed the expectations of their clients.

96% of respondents stated that Clarity's products met or exceeded their expectations, while 94% reported that they were satisfied with their overall experience with the company. Clarity continues to maintain its client-first mentality with 94% of respondents stating that the quality of support from Clarity met or exceeded their expectations.

*One client noted, "Keep doing what you are doing." While another commented that their Account Executive "always goes above and beyond my expectations!"*

Most clients agree: 97% of respondents reported that Clarity's delivery of service met or exceeded their expectations.

"The healthcare industry continues to evolve and we are working hard to stay ahead of the curve," said Steve Mongelli, Chief Growth Officer, Clarity Software Solutions. "We will continue to focus on the needs of our clients to ensure they have the tools they need to be successful, from the quality of our products to the level of service we provide."

Clarity is an industry leading company that continues to represent over 90 unique organizations. Clarity continues to deliver innovative solutions in response to the changing health plan marketplace, including a 1095-B solution, allowing their clients to meet the deadlines set by the IRS for tax reporting related to health coverage. Clients are pleased to see Clarity providing products that allow them to easily create communications and provide their members with the information they need.